

REGULATIONS FOR THE EXECUTIVE LOUNGE AT PORT LOTNICZY GDAŃSK

§ 1

This Regulation defines the rules for using the Executive Lounge at the Gdańsk Lech Wałęsa Airport.

§ 2

Terms used in this Regulation mean:

- 1) GOT - Gdańska Organizacja Turystyczna ('Gdańsk Tourist Organisation') with its registered office in Gdańsk.
- 2) Consumer - a consumer within the meaning of Article 22(1) of the Act of April 23, 1964, Civil Code.
- 3) User - a person entitled to use the Executive Lounge service in accordance with the Regulation.
- 4) PLG - Port Lotniczy Gdańsk sp. z o.o., located at 200 Słowackiego St., 80-298 Gdańsk, entered into the National Court Register under the KRS number 0000075422, with documentation maintained by the District Court Gdańsk - North in Gdańsk, VII Commercial Division of the National Court Register, NIP 5220010256, REGON 01036572200000, share capital 139,560,000.00 PLN, email address: executive@airport.gdansk.pl, phone number: +48 58 348 11 99.
- 5) Port Lotniczy Gdańsk - Port Lotniczy Gdańsk im. Lecha Wałęsy managed by PLG.
- 6) Regulation - regulations for using the Executive Lounge at Port Lotniczy Gdańsk.
- 7) Lounge - the place where the Executive Lounge service is provided at Port Lotniczy Gdańsk.
- 8) Executive Lounge Service ('the Lounge') - the Executive Lounge service provided by PLG independently or in cooperation and under the conditions of card issuers authorizing the use of the Executive Lounge service.

§ 3

The entity providing the Executive Lounge service is PLG.

§ 4

The Executive Lounge service includes:

- 1) The right of entry to the Lounge.
- 2) The possibility to use the following amenities in the Lounge:
 - a) Cold snacks, beverages, selection of alcohols,
 - b) Domestic and foreign press,
 - c) Wi-Fi access,
 - d) Chargers for mobile devices,
 - e) Computer,
 - f) Printer.

§ 5

1. The Lounge is open daily from 5:00 AM to 9:00 PM.
2. The following are entitled to use the Lounge under agreements:
 - 1) Priority Pass cardholders with accompanying persons.*
 - 2) Dragon Pass cardholders with accompanying persons.*
 - 3) HON Circle cardholders with accompanying persons, on LOT and Lufthansa carrier flights.*
 - 4) Star Alliance Gold cardholders with one accompanying person, on LOT and Lufthansa carrier flights.*
 - 5) Passengers traveling in business class on LOT, KLM, and Lufthansa flights, without accompanying persons – based on a valid boarding pass.
 - 6) Passengers with LOT invitations to the Executive Lounge for LOT flights.*
 - 7) Passengers who have entered into appropriate agreements with PLG, or whose right to use the Lounge arises from an agreement entered into by PLG with another entity.
 - 8) Holders of the Benefits and Privileges Card issued by Bank Handlowy in Warsaw S.A.*
 - 9) Lounge Key cardholders.*
 - 10) Oneworld Emerald and Oneworld Sapphire cardholders on Finnair flights.*
 - 11) Flying Blue cardholders (Gold and Platinum) on KLM – Air France flights.*

* the card/document authorizing entry to the Lounge must be carried with you.
3. Additionally, the following may use the Lounge:
 - 1) GOT clients who have purchased the service at the Tourist and Airport Information point in terminal T2 of Gdańsk Airport, in person (payment by cash or credit card) or by purchasing a card for entry to the Executive Lounge via email: itlotnisko@visitgdansk.com (payment by bank transfer) or via the form: [Order online - Port Lotniczy Gdańsk im. Lecha Wałęsy \(airport.gdansk.pl\)](#).
 - 2) Individuals who have purchased the service in the Lounge (payment by credit card).

In case of expressing interest in purchasing a card by email or through the form, the interested party will receive a return email on how to pay for the service. Then, after sending payment confirmation, the interested party will receive order confirmation and information on how to pick up the card/use the Executive Lounge service (invoice details should also be sent if required).

4. The Executive Lounge service can be purchased on the PLG website via a form. In such a case:
 - 1) Acceptance of the terms of this Regulation before placing an order is a prerequisite for purchasing the Executive Lounge service.
 - 2) The user should have an active email account.
 - 3) The site does not automatically collect any information, except for information contained in cookies.
 - 4) Cookies are IT data, especially text files, that are stored on the User's end device and intended for use on websites. Cookies contain the name of the website they come from, the time they are stored on the end device, and a unique number. Cookies are used to store information for functional needs - e.g., saving browsing preferences. Cookies operate if they are accepted in the browser and not deleted. In many cases, web browsing software by default allows for the storage of cookies on the User's end device. Users can change cookie

settings at any time. These settings can be changed in such a way as to block the automatic handling of cookies in the web browser settings or inform about their placement on the User's device each time. Detailed information on the possibility and methods of handling cookies is available in the settings of the appropriate web browser.

- 5) After filling out the form, you must accept the Regulation and then make the payment.
 - 6) Payment for the Executive Lounge service must be made using payment forms provided by the entity acting on behalf of PLG.
 - 7) Confirmation of the Executive Lounge service order and a link to download the QR code, allowing the use of the Lounge, will be sent to the user's email address provided during form filling.
 - 8) The sales document for the Executive Lounge service is a receipt or VAT invoice.
 - 9) When purchasing the Executive Lounge service, all data necessary for issuing a VAT invoice must be filled in, otherwise, after making the payment, issuing a VAT invoice will not be possible.
 - 10) The purchased QR code is valid for one year from the date of purchase.
 - 11) Purchases through the website can be made 24/7.
5. Additionally, GOT clients who have purchased the service at the Tourist and Airport Information point in terminal T2, in person (payment by cash or credit card) or by purchasing a QR code for the service via email: itlotnisko@visitgdansk.com (payment by bank transfer), may use the Executive Lounge.
 6. The generated QR code is not personal, so the holder of the code is entitled to use the Executive Lounge service.
 7. Holders of the Gdańsk Tourist Card and the Gdańsk Resident Card are entitled to a 10% discount on the Executive Lounge service price.
 8. Users of the Executive Lounge service based on a card, QR code, or document mentioned in section 2, are required to present the card or relevant document before entering the Lounge.
 9. Children may stay in the Lounge only under adult supervision. Children under 2 years of age are not subject to charges.
 10. Users may enter the Lounge no earlier than 3 hours before the scheduled departure of the flight for which the Executive Lounge service is used and only during the hours mentioned in section 5. The duration of stay in the Lounge cannot exceed 3 hours.
 11. Cold snacks, beverages, or alcohol may only be consumed within the Lounge. It is forbidden to take snacks, beverages, or alcohol out of the Lounge.
 12. Entry conditions for the Users mentioned in section 2 are determined by the card issuers authorized to use the Executive Lounge service. Therefore, the entry conditions of the mentioned Users to the Lounge specified in the Regulation may change in the event of changes to the card issuers' regulations.
 13. Detailed rules for inviting accompanying persons to the Lounge are specified in the regulations of the card issuers authorized to enter the Lounge.

§ 6

1. The agreement between PLG and the User who purchases the Executive Lounge service in the Lounge is concluded at the moment of payment. The agreement remains in effect until the User leaves the Lounge, but no longer than the maximum allowed duration of stay in the Lounge as per § 5 sec. 11.
2. In the case of purchasing a card from GOT, PLG is not a party to the agreement concluded between GOT and the User.
3. PLG will provide the User with access to the Lounge:
 - 1) In the case of purchasing the Executive Lounge service in the Lounge – only on the day of purchasing the Executive Lounge service and immediately after its purchase.
 - 2) In the case of entry based on a card or a document authorizing free entry to the Lounge – upon presentation of the relevant document.
4. In the case of purchasing the Executive Lounge service in the Lounge, it is assumed that the provision of service by PLG is fulfilled at the moment the User enters the Lounge. Leaving the Lounge before the expiration of the maximum allowed duration of stay does not entitle the User to receive a refund of any part of the fee paid.
5. PLG may refuse the User the purchase of the Executive Lounge service or entry to the Lounge or may order the User to leave the Lounge in the following cases:
 - 1) The User violates social coexistence rules or safety regarding persons or property.
 - 2) The User breaches public order.
 - 3) The User does not present the document authorizing entry to the Lounge as per the Regulation.
 - 4) The User otherwise violates the Regulation, in particular the provisions of § 5 sec. 11, 12, or 13 of the Regulation.
 - 5) In the situations indicated in sec. 5, the User is not entitled to receive a refund of any part of the fee paid.
6. Information regarding the processing of personal data is available at: [Privacy Policy - Port Lotniczy Gdańsk im. Lecha Wałęsy \(airport.gdansk.pl\)](#).

§ 7

1. Complaints regarding services provided under the Regulation can be submitted to: airport@airport.gdansk.pl or Port Lotniczy Gdańsk sp. z o.o., 200 Słowackiego St., 80-298 Gdańsk.
2. PLG will respond to the Consumer's complaint within 30 days from the day of its receipt.
3. PLG reserves the right to choose the form of response to the complaint.
4. In accordance with Regulation (EU) No 524/2013 of the European Parliament and of the Council of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (Regulation on consumer ODR), the tool for out-of-court resolution of disputes concerning contractual obligations arising from online sales contracts or service contracts concluded between consumers residing in the European Union and businesses based in the EU is the ODR (Online Dispute Resolution) platform. It is available at <http://ec.europa.eu/consumers/odr/>. Resolving disputes by this method is free of charge and voluntary.
5. Disputes related to services provided under the Regulation will be settled:
 - 1) in the case of disputes involving a Consumer - by the competent court in accordance with the provisions of the Code of Civil Procedure.
 - 2) In the case of disputes not involving a Consumer - by the court competent for the seat of PLG.